

# UGANDA ELECTRICITY DISTRIBUTION CO. LTD

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6<sup>th</sup> FLOOR UEDCL TOWER  
PLOT 37 NAKASERO ROAD  
P. O. BOX 7390,  
KAMPALA- UGANDA

**Date: 24 Nov 2022**

## CUSTOMER NOTICE

The Management of Uganda Electricity Distribution Uganda Limited (UEDCL) would like to inform its esteemed customers across the business that effective today 24<sup>th</sup> November 2022, all payments related to electricity and new connections are supposed to be paid through our digital UEDCL e-collection platform/s available at the nearest DFCU & Stanbic Banks or on Mobile money platforms (Airtel & MTN).

For the new customers, you will only be required to present a customer reference number sent to you by UEDCL whereas postpaid customers will present their billing account/s number/s to the nearest bank to make any payment/s.

*Note: UEDCL advises ALL customers not to pay any monies outside this platform to avoid any unnecessary inconvenience and delays that may accrue as a result of a customer using a contrary payment procedure.*

We thank you for up taking our services as we continue to: **“Light Up Your World”**.

### **UEDCL Mandate Notes:**

*UEDCL is a government agency established by the Electricity Act of 1999 to own all assets of 33kV & below. Manage and monitor the Lease and Assignment Agreement for the concession assets to Umeme for 20 years since 2005. Electricity distribution in 9- service territories outside the Umeme concession areas across Uganda. And, also operates a pole treatment plant at Lugogo as another business unit.*

*For more detail, please contact*

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